

AT&T Fleet Complete®

# Integrated telematics solution for first responders



Immediate response and on-demand action to an emergency call are critical competencies when it comes to first responder teams. Intense training and quick thinking on their feet makes emergency response units very effective at their jobs. When chronological sequence of events may have a direct impact on the investigation of what happened, accurate record-keeping becomes an absolute necessity for scene reconstruction and further historical recreation.

AT&T Fleet Complete provides an integrated telematics solution that uses multi-sensor in-vehicle system to capture and log actions

in the field, such as driver behavior on the road, locating and dispatching the closest unit, the time and place a dispatch call was received, the time it took to arrive onsite, status of emergency lights and sirens, engagement of vehicle's auxiliary equipment, and more.

With the use of cascading logic in the back-end, AT&T Fleet Complete solution can be configured to report on the location of a vehicle as often as every 10 seconds when the emergency lights and sirens are engaged, helping dispatchers and first responder teams to automate reporting and proof of action.

**Lights sensor:** captures and logs the moment that the emergency lights and/or siren were engaged during the trip or at a stop

**Auxiliary equipment sensor:** captures and logs the time, location and the duration equipment engagement

**Cascading logic events:** logs events that were triggered by multiple actions happening in sequence

**Scene recreation data:** helps recreate the chronological sequence of events onsite

**Door sensor:** logs the time and the location whenever a door opens and closes

**PTT communication:** allows direct connection with the dispatch center through the AT&T Enhanced Push-to-Talk solution

**GPS tracker:** reports on location, status, driver behavior, vehicle health and data captured from multiple sensors

**Proof of action:** logs mission-critical data associated with every call, time of dispatch, time of departure/arrival and action taken onsite



## More than just fleet tracking

Powered by GPS technology, the AT&T Fleet Tracker significantly expands the visibility over the fleet's location, status, vehicle diagnostics data and vehicle usage on the road.

Feature-rich and versatile AT&T Fleet Tracker integrates with multiple vehicle sensors, such as engine control module (ECM)\*, alarm lights, siren switch, door/trunk sensor, auxiliary equipment status, and more, providing dispatchers and high-ranking officers with detailed fleet overview at any time while in the field.

## Proof of action and scene recreation

AT&T Fleet Complete system captures and logs key field information necessary for audits, investigations and regular reports, allowing your drivers and dispatchers to focus on top priority - immediate and reliable public service.

## Instant communication with field staff

Complimentary integration with an existing AT&T Enhanced Push-to-Talk solution provides an add-on communication channel as backup. Dispatchers can conference with multiple units in the field from one screen.

## No more guesswork

Historic report data on the exact time, location and driver behavior of all vehicles helps protect the integrity of field units in the public eye when lacking proof of presence or a negative perception of behavior may affect the outcome of investigations.

## Smart vehicle

Advancements in the field of telematics technology are revolutionizing the way fleet operations are managed. Integrated in-vehicle solutions, like AT&T Fleet Complete, uncover a pool of mission-critical field information and automated data analysis, enabling fleet managers to focus on diagnostics, prognostics and public service.

AT&T Fleet Complete is one of the leading players in defining the future of mobile resource management through new partnerships and integrations of innovative technologies. We help our customers stay ahead of the curve and provide unparalleled service to their client base.

## Suited to your needs

AT&T Fleet Complete solution's key features, such as tracking, vehicle diagnostics, sensor monitoring, rules and reporting, as well as customer service, such as unlimited training and support, are included at no extra cost offering you the best-in-class service.

### AT&T Fleet Complete Key Features

#### Tracking

- Asset status: travel direction, speed, ignition status
- Lights/siren status, front/back door/trunk status, equipment engagement
- Locate closest assets
- Trip replay
- Proof of presence
- Custom layers: private roads, weather, traffic, localized maps, bus routes, hydrant locations, hospital locations

#### Rules, alerts and reports

- Driver behavior: first ignition, harsh braking/cornering, idle, late departure, outside work hours usage, racing, rapid acceleration
- Status: distance, GPS lost, crash detection
- Cascading rule logic: If event A status "on" and event B status "on", trigger alert
- Operational reports: engine status, fleet performance, maintenance, messages, POI, PTO usage, time card, trip report with fuel economy, unknown movement, unvisited POIs, who was there

#### Asset management

- Vehicle information: asset name, odometer, license plate, make, model, assigned work schedule
- Additional sensors: temperature, panic button, door/hood
- Resources: individual drivers and crews

#### Maintenance module

- Unscheduled, annual, recurring date, rolling odometer, etc

Please visit [att.fleetcomplete.com/first-responders](http://att.fleetcomplete.com/first-responders) for more information or contact us at 1-800-351-9162.

\* ECM data available through the CANBUS light-duty vehicle connections on vehicles model year 2009 and newer, or heavy-duty J1939/J1708 vehicle connections on vehicles model year 1995 and newer.

### Important Information

General: AT&T Fleet Complete ("Fleet Complete") as described herein is available to AT&T's qualified customers participating in AT&T's contract with NASPO ValuePoint. AT&T Fleet Complete is subject to the terms and conditions of the NASPO ValuePoint Agreement, and applicable Sales Information. For qualified customers on the NASPO ValuePoint Agreement: Any Additional Product Terms not allowable under applicable law will not apply, and the NASPO ValuePoint Agreement will control in the event of any material conflict between the NASPO ValuePoint Agreement and the Additional Product Terms.

AT&T Enhanced Push-to-Talk is available to Customers with a qualified AT&T business or government agreement and their associated corporate responsibility users ("CRUs") and individual responsibility users ("IRUs"). It may not be available for purchase in all areas, and not all service features and functionality are available on all supported devices. Use of AT&T Enhanced Push-to-Talk requires eligible AT&T voice and data services, and acceptance of the End User License Agreement. Additional hardware, software, subscription, and/or special network connections may be required. Availability, security, speed, timeliness, accuracy and reliability of service are not guaranteed by AT&T. Go to [att.com/eptt](http://att.com/eptt) for more details.

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For the most current wireless coverage info for your area, check <https://www.att.com/maps/wireless-coverage.html>. Map estimates outdoor coverage. Coverage may include areas that are served by unaffiliated carriers and not on AT&T's owned and operated network. Wireless coverage is not guaranteed and is subject to change without notice.